Declaration

As below named inventor, I hereby declare that my residence post office address, and citizenship are as stated below my name. Further, I hereby declare that I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

END-TO-END PERFORMANCE TOOL AND METHOD FOR MONITORING ELECTRONIC-COMMERCE TRANSACTIONS the specification of which: x is attached hereto, or was filed on _____ as application serial no. _____ : and was amended on I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above; and I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(a). Foreign Priority Claim I hereby claim foreign priority benefits under Title 35, United States Code Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed: Number Country Date Filed Priority Claimed yesno yes U.S. Priority Claim I hereby claim the benefit under Title 35, United States Code, Section 120 and 199(e) of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application: Serial Number Filing Date Status (patented/pending/abandoned)

rev. 10/00 kgr

Power of Attorney

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent Trademark Office connected therewith.

James P. Hao	Pagistration No. 36 300
Calles F. Hao	Registration No.: 36,398
Anthony C. Murabito	Registration No.: 35,295
John P. Wagner	Registration No.: 35,398
Glenn D. Barnes	Registration No.: 42,293
Thomas M. Catale	Registration No.: 46,434
Jose S. Garcia	Registration No.: 43,628
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Mehlin Dean Matthews	Registration No.: 46,127
Ronald M. Pomerenke	Registration No.: 43,009
John F. Ryan	Registration No.: 47,050
William A. Zarbis	Registration No.: 46,120
Matthew J. Blecher	Registration No.: 46,558
Lawrence R. Goerke	Registration No.: 45,927
Ira J. Nasserian	Registration No.: 43,856

Send Correspondence to:

WAGNER, MURABITO & HAO LLP

Two North Market Street Third Floor San Jose, California 95113 (408) 938-9060

Signatures

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Sole/First Inventor: Richard Gore
Inventor's Signature Residence Santa Clara, CA Citizenshin USA Citizenshin USA
Ottzonom Oba
(City State) P.O. Address 837 Hilmare Street, Santa Clara, CA 95050
Full Name of Second/Joint Inventor: Joshua Wilmes
Inventor's Signature Date
Residence Plantsville, CA Citizenship USA
(City State) P.O. Address 255 Mount Vernon Road, Plantsville, CA 06479
Page 2

Full Name of Third/Joint Inventor: Alan Conley	
Inventor's Signature	Date
Residence Suisun, CA	Citizenship USA
(City State)	**************************************
P.O. Address 112 Siebe Drive, Suisun, CA 9	4585
Full Name of Fourth/Joint Inventor: Mehrdad Pirou:	z
Inventor's Signature	Date
Residence Cupertino, CA	Citizenship USA
(City State)	
P.O. Address 7940 McClellan Road, Apt. 3, (Cupertino, CA 95014

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Ronald M. Pomerenke	Registration No.: 43,009
John F. Ryan	Registration No.: 47,050
William A. Zarbis	Registration No.: 46,120
Matthew J. Blecher	Registration No.: 46,558
Lawrence R. Goerke	Registration No.: 45,927
Ira J. Nasserian	Registration No.: 43,856

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Full Name of Sole/First	inventor: Richard (Gore	**************	******************************	
Inventor's Signature			Date		
	•11/•11/				
Residence Santa	Clara, CA	Citizenship	USA		
(City	State)	•		•••••••••••••••••••••••••••••••••••••••	
P.O. Address 837	Hilmare Street, Sant	a Clara, CA 95050)		
***************************************		***************************************		***************************************	
Full Name of Second/	loint Inventor: Joshua	Wilmes			
	.7 _ \.			,	
Inventor's Signature	& home Dul	~	Date	X 10/25/	12001
Residence Plantsv	ille, CA	Citizenship	USA "	22790522249320564344444444444444444444444444444444444	
(City	State)		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	***************************************	***************
P.O. Address 255	Mount Vernon Road, I	Plantsville, 🕏 06	5479		
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Page 2

rull Name of Th	ilid/Joint inventor. Alan Conley	***************************************	
Inventor's Signa	ature	Date	
Residence	Suisun, CA	Citizenship USA	
	(City State)		***************************************
P.O. Address	112 Siebe Drive, Suisun, CA 945	85	
Full Name of Fo	ourth/Joint Inventor: Mehrdad Pirouz		
		***************************************	***************************************
Inventor's Signa	ature	Date	
Residence (Cupertino, CA	Citizenship USA	
	(City State)		
P.O. Address	7940 McClellan Road, Apt. 3, Cu	pertino, CA 95014	

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Matthew J. Blecher	Registration No.: 46,558
Lawrence R. Goerke	Registration No.: 45,927
Ira J. Nasserian	Registration No.: 43,856
	110glottation 140 43,636

Send Correspondence to:

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Full Name of Sole/First Inventor: Richard Gore	***************************************	
Inventor's Signature Residence Santa Clara, CA	Date Citizenship USA	
(City State) P.O. Address 837 Hilmare Street, Santa Clara	***************************************	
Full Name of Second/Joint Inventor: Joshua Wilmes		
Inventor's Signature	Date	
Residence Plantsville, CA (City State)	Citizenship USA	
P.O. Address 255 Mount Vernon Road, Plantsvi	lle, CA 06479	

Full Name of Thi	ird/Joint Invento	r: Alan	Conley			••••		
Inventor's Signa ResidenceS	ture	la B.	Conlep	O!!'	Date	× NOV.	13,2001	
nesiderice	uisun, CA			Citizenship	USA			
	(City	State)						
P.O. Address	112 Siebe	Drive, Su	sun, CA 945	85				
Full Name of Fo	Full Name of Fourth/Joint Inventor: Mehrdad Pirouz							
Inventor's Signa	ture				Date			
	upertino, CA	•••••••••••••••••••••••••••••••••	***************************************	Citizenship	USA		***************************************	•••
	(City	State)	***************************************		***************************************		***************************************	•••
P.O. Address	7940 McCle	llan Road,	Apt. 3, Cu	pertino, C	A 950	14		

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Inventor's Signature	Date
Residence Santa Clara, CA	Citizenship USA
(City Sta	te)
P.O. Address 837 Hilmare S	treet, Santa Clara, CA 95050
Full Name of Second/Joint Inventor:	Joshua Wilmes
Inventor's Signature	Date
Residence Plantsville, CA	Citizenship USA
(Oily Ola	10/
P.O. Address 255 Mount Ver	non Road, Plantsville, CA 06479
Page 2	201 40/00 km

Full Name of T	hird/Join	t Inventor:	Alan	Con1	ey	••••••••••	••••••			•••••
Inventor's Sigr	nature						Date			
Residence	Suisun,			***************************************		Citizenship	USA	***************************************	·*************************************	••••••
	(City		State)	•••••		•	***************************************			
P.O. Address	112	Siebe D	rive, S	uisun,	CA 9458	35				
									***************************************	,
Full Name of F	ourth/Joi	nt Invento	r: Mehr	dad P	irouz					
		. 11		ρ					***************************************	
Inventor's Sigr	nature	EH	RDAD	D. TI	ROUZ	2	Date	Way. 29	200	1
Residence _	Cupertin	ió, CA				Citizenship	USA	Agi terarteriteri	*·····································	
	(City		State)	***************************************		•	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	**********************	****************	********
P.O. Address	7940	McClel	lan Roa	d, Apt	. 3, Cup	ertino, C	A 950	14		